ELECTRONIC REPAIR PROGRAM

We understand one of your biggest challenges can be unexpected downtime, resulting in inefficiency and production loss. To keep production moving, you need a partner with an established repair program that reacts to your immediate needs, tracks repair history and works towards overall operational efficiency.

Repairs are performed by experienced, highly trained technicians and work is performed quickly and expediently.

PROGRAM DETAILS

24 Months In-Service Warranty with Unlimited Shelf Life
(18 months for valves and motors)
Detailed Analytics & Reporting

Electronic Repair Program takes a holistic approach to each repair. We look at the cause of the failure then replace or rework all failed and worn components. Assets are reassembled, tested and ready to be put back into service as needed.

We will monitor the entire repair process:

- Provide failure analysis reports
- Track your asset through our secure database
- Maintain historical information to ensure customer satisfaction
- 24 month in-service warranty
- Free pickup
- Testing and Certification

- Expedite service available
- Free repair vs replace evaluations
- Documentation that supports your cost-saving initiatives
- Exchange/Repair Available
- Repair service available for any brand

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A Sonepar Company

www.echoelectric.com

How It Works:

Step One

- We pick up repair
- We begin order/entry and log to Repair Tracking Program

Step Two

- We send item to Repair Facility for repair
- Repair Serial # logged
- Item returned to customer after repair

Step Three

- Customer notifies when item goes "in-service"
  (required - warranty track)

Step Four

- In-Service date recorded for warranty tracking

The following items are a few examples of the products that can be repaired:

- AC Drives
- Actuators
- Card Racks
- Chart Recorders
- Circuit Boards
- Circuit Breakers
- Clutch Controls
- Controllers
- Control Modules
- Converters
- Counters
- DC Drives
- Displays
- Eddy Current Drives
- Encoders
- Fans
- Flame Controls
- Flow Controllers
- Heat Exchangers
- HMIs
- Hydraulic Valves
- Industrial Computers
- Industrial Keyboards
- Industrial Printers

- Input Cards
- Inverters
- I/O Cards
- Level Controllers
- Light Curtains
- Logic Modules
- Medium Voltage Drive
- Megohmeters
- Metal Detectors
- Meters
- Monitors
- Multimeters
- Operator Stations
- Oscilloscopes
- Output Cards
- PLCs
- Power Supplies
- Power Units
- Pressure Controllers
- Processor Cards
- Proportional Valves
- Resolvers
- Servo Motors
- Servo Amplifiers

- Servo Drives
- Valves
- Scales
- Scanners
- SCR Stacks
- Sensors
- Signal Conditioners
- Soft Starts
- Spindle Drives
- Spindle Motors
- Stepper Drives
- Tachometers
- Teach Pendants
- Temperature Controllers
- Timers
- Touchscreens
- Transducers
- Transmitters
- Ultrasonic Controllers
- Valves
- Variable Frequency Drives